# 1.8A Feedback and Complaints Form



Child Care Services Taree and Districts Inc. strives to provide the best service possible to our participants within the community. If you are unhappy about how CCSTD services and activities are provided, are dissatisfied with the behaviour of CCSTD staff, believe that CCSTD services, activities, policies and procedures are inconsistent with our values and code of conduct or believe that anything we do is illegal, unreasonable, unjust, oppressive or discriminatory, then we encourage you to submit feedback or make a formal complaint. We take feedback and complaints as an opportunity to review and improve what we do.

Complaints can also be made direct to the NDIS Commission on 1800 035 544 or by visiting the website www.ndiscommission.gov.au/about/complaints-feedback/contact

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| Date | |
| Name: | |
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| **Details of Feedback and/or Complaints** |
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| Details of Feedback and/or Complaints Continued |
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